

Republic of the Philippines

Department of Education

Region VII – CENTRAL VISAYAS SCHOOLS DIVISION OF BOHOL

Office of the Schools Division Superintendent

, vi

August 11, 2022

DIVISION MEMORANDUM No. **9534** s. 2022

2022 OPLAN BALIK ESKWELA (OBE) "Kapit-Bisig Para Sa Mas Ligtas Na Balik-Aral"

To: Assistant Schools Division Superintendents
Chief - SGOD and CID
Public Schools District Supervisors
Elementary and Secondary School Principals/Heads
District Administrative Officers (AOII)
All Others Concerned

- Pursuant to DepEd Memorandum No. 063, s. 2022¹, for the upcoming school year 2022-2023, the
 Department of Education (DepEd) will gradually shift from blended learning to five-day inperson classes. The Oplan Balik Eskwela (OBE) is part of the Department's effort to ensure that
 learners from private and public schools are properly enrolled. For this year's OBE, the
 Department shall focus on the following:
 - 1.1 Address the problems and other concerns encountered by the public during the opening of classes by providing assistance and information.
 - 1.2 Monitor the smooth and orderly opening of classes and ensure that the school-age children are properly enrolled in schools.
 - 1.3 Strengthen the partnership between and among government agencies and the private sector in providing public service.
- 2. To further amplify the Department's call for safer in-person classes and at the same time ensure that the school-age children are properly enrolled in schools, the Schools Division of Bohol is committed in its mandate in implementing the enhanced enrollment procedures as it is one of the key activities of DepEd conducted in preparation for the school year opening so that education will be delivered effectively and efficiently while prioritizing the minimum health and safety protocols in schools.

To address problems and concerns pertaining to the opening of the school year, a division-wide **Oplan Balik Eskwela – Public Assistance Command Center (OBE-PACC)** shall be set-up at the Schools Division Office. This aims to provide immediate virtual assistance to enrollees and their





parents by answering their queries during enrolment period. The OBE-PACC at the Schools Division Office shall be composed by the following:

Chairman:

Dr. Bianito A. Dagatan CESO V - Schools Division Superintendent

Co-Chairmen:

Dr. Danilo G. Gudelosao - Assistant Schools Division Superintendent Dr. Faustino N. Toradio - Assistant Schools Division Superintendent

Vice Chairman:

Atty. Ralf Renz A. Rapirap - Division Public Assistance Coordinator

Members:

Atty. Vanessa Hontucan-Quijano - Legal Officer

Dr. Carmela M. Restificar - Chief of CID

Dr. Maria Aurora D. Lumaad - Medical OfficerMr. Lope S. Hubac - Chief of Staff/Designated Public Information Officer

Mrs. Evelyn C. Marapao – Brigada Eskwela Coordinator Mrs. Elizabeth J. Pido – Private Schools Coordinator

Mr. Neil Jabujab - EPS-ALS

Mr. Fermin M. Albutra - Administrative Officer V

Engr. Dinah B. Talan - IT Officer

Mrs. Maulitte M. Yap - Planning Officer Engr. Philip Marcelo Vigonte - DRRM

Secretariat:

- Mark Cyril G. Potane Executive Assistant/Administrative Officer II
- Karyll P. Diola Administrative Officer II
- Mary Ann V. Rata Administrative Officer II
- Jerome G. Capuno Administrative Assistant III
- Gerry S. Sagayno Administrative Assistant II
- Allan Rey Palban Administrative Assistant II
- Miriann Jale L. Castillon Administrative Aide VI

Functions of the OBE-PACC

The OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:

- (1) Receive, process, and respond to simple queries, information requests, and complaints from general public, including those forwarded by other DepEd offices;
- (2) Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
- (3) Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
- (4) Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.
- 3. The Oplan Balik Eskwela with the theme "Kapit-Bisig Para sa Mas Ligtas na Balik-Aral" shall run from August 15 to 26, 2022. During that period, the general public may lodge their problems, queries and





other concerns commonly encountered at the start of the opening of classes. The following services are available to the public:

Hotline	(038) 411-2544
Call and Text Messaging Service	(SMART) 09105081084, (GLOBE) 09275826581
Email	deped.bohol@deped.gov.ph
Social Media (Facebook Page)	https://www.facebook.com/DepedTayoBoholDivision

- 4. All expenses incurred relative to the conduct of OBE-PACC shall be charged to the Schools Division Office MOOE subject to the usual accounting and auditing rules and regulations.
- 5. All School Principals or School Heads and Assistant School Principals, with the assistance of the School Information Coordinator, shall also extend information (posting of OBE Public Assistance Services' Tarpaulin) and assistance to the public to any problems and other concerns encountered during the opening of classes. Public Schools District Supervisors are enjoined to address concerns resolvable at the school and district level and to coordinate with the OBE-PACC on complex concerns that will require the specific offices' appropriate action. The District Administrative Officers (AOII) shall monitor, document, and submit reports on all issues and concerns encountered by the schools. Finally, all DepEd personnel are enjoined to support this activity to ensure smooth opening of classes.

6. Immediate dissemination of this Memorandum is desired.

BIANITO A. DAGATAN EdD CESO VS Schools Division Superintendent







Republic of the Philippines Department of Education

10 AUG 2022

DepEd MEMORANDUM No. 2022

2022 OPLAN BALIK ESKWELA

To: Undersecretaries Assistant Secretaries Minister, Basic, Higher, and Technical Education, BARMM Bureau and Service Directors Regional Directors

> Schools Division Superintendents Public Elementary and Secondary School Heads

All Others Concerned

- The Department of Education (DepEd) will launch the National **Oplan Balik** Eskwela (OBE) for School Year (SY) 2022-2023 on August 15, 2022 at the Bulwagan ng Karunungan, DepEd Central Office (CO), Pasig City. The OBE, which is DepEd annual initiative to engage agencies, organizations, and other stakeholders in preparation for the opening of the SY, shall run from August 15 to 26, 2022.
- The OBE is part of the Department's effort to ensure that learners from public and private schools are properly enrolled. It aims to address problems, queries, and other concerns commonly encountered by the public at the start of the SY. The theme of the OBE 2022 is Kapit-Bisig Para sa Mas Ligtas na Balik-Aral.
- 3. The OBE 2022 has the following components:
 - a. Convergence. Members of the OBE Inter-Agency Task Force shall focus on their respective preparations and initiatives for the gradual transition of schools to five days in-person classes in relation to DepEd Order (DO) No. 034, s. 2022 titled School Calendar and Activities for School Year 2022-2023. The member agencies will perform a critical role by providing guidelines on health and safety, peace and order, and transportation, among others when the school year opens. These agencies include:
 - i. Department of Energy (DOE);
 - ii. Department of the Interior and Local Government (DILG);
 - iii. Department of Health (DOH);
 - iv. Department of National Defense (DND);
 - v. Department of Public Works and Highways (DPWH);
 - vi. Department of Social Welfare and Development (DSWD);
 - vii. Department of Trade and Industry (DTI);
 - viii. Department of Transportation (DOTr);
 - ix. Department of Information and Communications Technology (DICT)
 - x. Manila Electric Company (MERALCO);
 - xi. Metropolitan Waterworks and Sewerage System (MWSS);
 - xii. Metropolitan Manila Development Authority (MMDA);





- xiii. Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA);
- xiv. Philippine National Police (PNP);
- xv. National Disaster Risk Reduction and Management Council (NDRRMC);
- xvi. National Telecommunications Commission (NTC); and
- xvii. Office of the Press Secretary (OPS).
- b. Command Conference. A Command Conference among the DepEd officials, partner agencies from the public and private sectors, media, and other stakeholders will be held at the Bulwagan ng Karunungan, DepEd CO on August 15, 2022 Monday.
- c. National School Opening Day Program (NSODP). DepEd shall conduct a national program on August 22, 2022 to feature school opening activities and OBE initiatives. Field offices and schools may tune in to the live broadcast of the program via official livestream of the Department.
- d. **Communication**. DepEd shall provide the public with important information through press releases, media interviews, website postings, updates on the official DepEd Facebook and Twitter accounts, and other available media.
- e. **Client Assistance**. An OBE Public Assistance Command Center (PACC) shall be set up at the central, regional, and schools division offices through its Public Affairs Unit (PAU).

i. Functions of the OBE-PACC

The OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:

- Receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd offices;
- (2) Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
- (3) Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
- (4) Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.

ii. Services of the OBE-PACC

Each OBE-PACC shall ensure that the following are available to the public for the duration of OBE:

- (1) Hotlines;
- (2) Emails (Hotline 8888, CSC, PCC, PMS, FOI, ARTA, depedaction);
- (3) Text Messaging Service (Smart and Globe);
- (4) Social Media (Facebook); and
- (5) Letters and Endorsements.

iii. Composition of OBE-PACC at the Central Office

The OBE implementation shall be under the general supervision of the Undersecretary and Chief of Staff Epimaco V. Densing III and Undersecretary for Governance and Field Operations Revsee A. Escobedo as co-chairs and the Director of Public Affairs Service Michael Wesley T. Poa as vice-chair of the OBE 2022. This will be in coordination with all offices in the Central Office.

iv. Composition of OBE-PACC at the regions, divisions, and school levels

(1) Regional Office

Chair : Regional Director

Co-Chair: Assistant Regional Director Vice Chair: Regional Information Officer/

Regional Public Assistance Coordinator

Public Affairs Unit

Members : Regional Legal Office

Regional Administrative Office

Curriculum Division

*(Other relevant offices may be included)

(2) Schools Division Office

Chair : Schools Division Superintendent

Co-Chair : Assistant Schools Division Superintendent

Vice Chair: Designated Division Public Assistance Coordinator

Members : Regional Legal Office

Regional Administrative Office

Curriculum Division

*(Other relevant offices may be included)

(3) School level

Chair : Principal or Assistant Principal or Head Teacher

Vice Chair: School Information Coordinator/

Designated School Public Assistance Coordinator

Members : School Admin and other staff

- 4. Members of the OBE shall ensure the implementation of necessary health and safety protocols in the conduct of all OBE 2022 activities. In keeping with this, the Department shall require the use of face masks at all times, alongside handwashing and other hygienic practices, as safety directives for all public and private schools nationwide. Proper advocacy and information dissemination will be pushed forward to equip schools with information on how to manage certain situations involving Coronavirus Disease (COVID-19) and other infectious diseases based on, but not limited to, the most recent safety and health protocols issued by DepEd, particularly those stated under Item No. VI and other relevant provisions of DO 034, s. 2022. The implementation of OBE 2022 shall proceed as scheduled, in accordance with these guidelines, unless otherwise declared by DepEd.
- The Terms of Reference for the different Committees are enclosed.
- 6. All expenses incurred during this activity and the payment for the services of the concerned personnel during the OBE shall be charged to the General Administrative Support Services (GASS) Funds and local funds for regional and

schools division personnel, subject to the usual accounting and auditing rules and regulations.

- 7. All DepEd personnel are enjoined to support this activity to ensure the smooth opening of classes.
- 8. For more information, please contact:

The Office of the Secretary-Public Affairs Service

Department of Education Central Office DepEd Complex, Meralco Avenue, Pasig City Telephone Numbers: (02) 8636-1663; (02) 8633-1942 Mobile Phone Numbers: 0919-456-0027; 0995-921-8461 Email Addresses: depedactioncenter@deped.gov.ph

pas.cd@deped.gov.ph pas.od@deped.gov.ph

9. Immediate dissemination of this Memorandum is desired.

SARA Z. DUTERTE

Encl.:

As stated

References:

DepEd Order No. (034, s. 2022) DepEd Memorandum No. 058, s. 2021

To be indicated in the <u>Perpetual Index</u> under the following subjects:

ADMISSION
BUREAUS AND OFFICES
CAMPAIGN
COMMITTEES
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PROJECTS
SCHOOLS

SMMA/APA/MPC, DM 2022 OBE TN 0198 - July 22, 2022